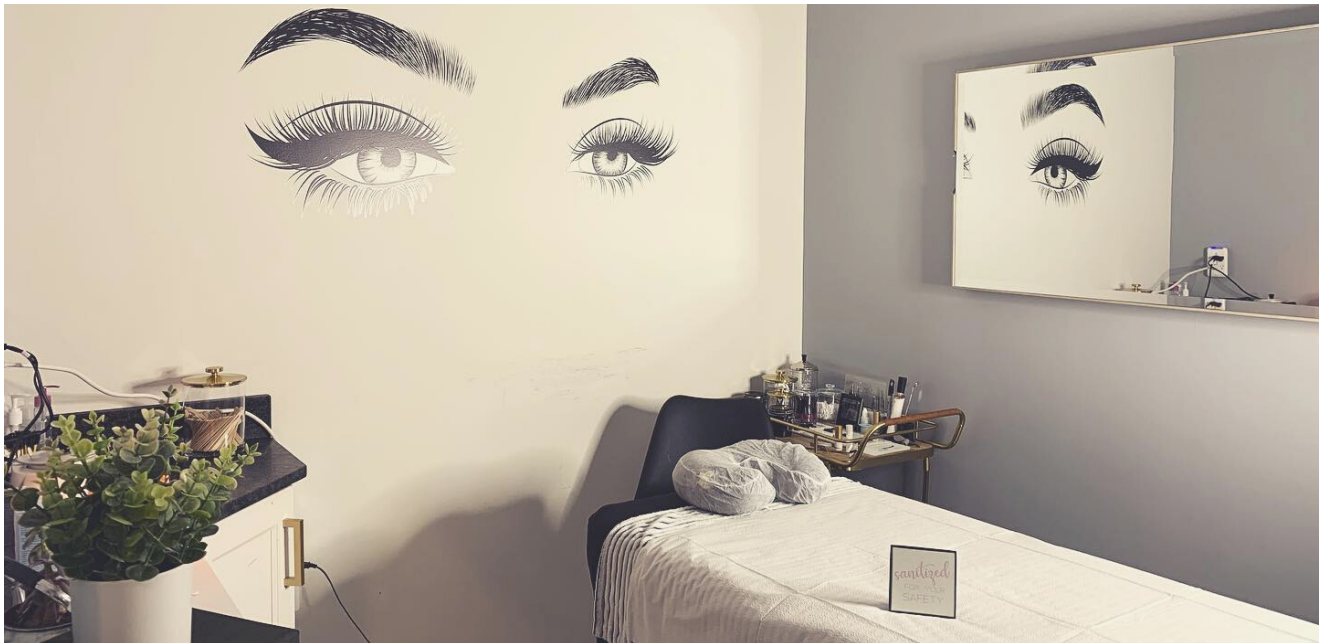




— BROWS BY —
THE WAX BOUTIQUE



**HEY BABE,
LET'S HELP YOU
GET THE MOST
OUT OF YOUR
YOUR BROW
SERVICES!**

Before + After
Instructions

Policies & More!

IMPORTANT INFO

A 50% non-refundable deposit along with a credit card on file is required to reserve ALL Specialty Brow service appointments. Please make sure that you are aware of our no-show and cancellation policies.

The minimum age requirement for any specialty Brow or Lash service is 18 years of age.

PLEASE READ THIS IN ITS ENTIRETY BEFORE
CONFIRMING YOUR APPOINTMENT

BEFORE & AFTER INSTRUCTIONS

72 Hours Before:

- > Do not apply Retin-A, AHA, or exfoliate around the entire eyebrow area. If you must use any of these on the skin, then avoid the eye and eyebrow area as best as you can.
- > Absolutely no self-tanning products or sunless tans before Brow Lamination or Henna Tinting.

Day Of:

- > Remove any eye makeup BEFORE arriving at your appointment. If any makeup/ makeup-residue needs to be removed during your appointment, it will compromise results and take away from your limited appointment time. If we have to start the appointment more than 10 minutes late due to cleaning, then the appointment may be rescheduled and you will still be charged 100% of the scheduled service for that day. If the technician has to cleanse the eye area, we will charge an additional \$15. At times, we are not able to completely remove makeup oils & residue at the appointment. If this happens, we will not be able to perform the service but we will still charge 100%. Therefore, we strongly recommend that you come to the appointment WITHOUT EYE MAKEUP.
- > Arrive 10 minutes early in order to fill out consent and consultation forms. Appointment will be canceled if a client is more than 15 minutes late to a Brow or Lash service appointment and the card on file will be charged 100% of scheduled service.
- > Be prepared to have your eyes closed for up to 1 hour and 30 minutes depending on the service scheduled.

After:

- > Avoid water for 48 hours including showering. If you must shower within 48 hours, avoid the eyebrow area. Please note, that any moisture within 24-48 hours may compromise results.
 - > Avoid sweating (this includes workouts, hot yoga, saunas etc.)
 - > Do not apply eye makeup for at least 24 hours & when you resume use of makeup.
- > Brow Lamination: The new brow shape takes up to 48 hours to bond and set, so it is very important to be careful for the first 2 days.



The Wax Boutique is always such an amazing experience. I'm in love with my brows & lashes!

- Stefania M.

POLICIES

> A 50% non-refundable deposit is required at time of booking. When booking by phone, Credit Card info and an authorization form is required in order to reserve an appointment for all lash and specialty brow appointments. Please be advised that an appointment time will not be held without CC/ACH information.

> ALL Lash and Brow Specialty services must be canceled at least 24 hours in advance. Within 24 hours of scheduled appointment time, we reserve the right to charge the CC on file 50% of the cost of the scheduled service. No-show appointments will be charged 100% the cost of the scheduled service.

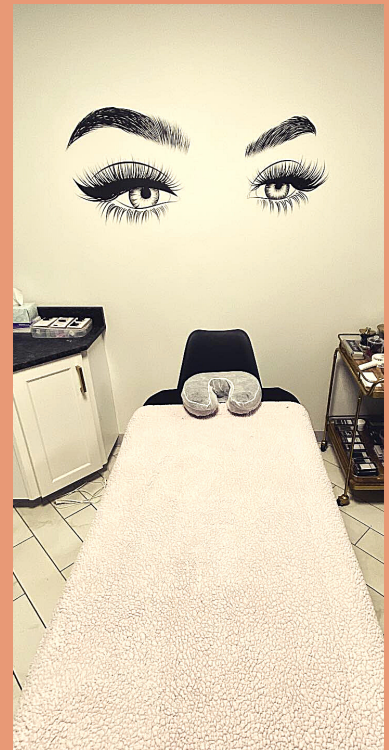
> Clients who frequently reschedule and cancel at the last minute or no show, may be denied the right to book future lash and specialty brow appointments.

> We do not offer refunds for services or products. If you are dissatisfied with a service, please notify us within 24 hours for eyelash services and 48 hours for waxing services so that we can try to make it right. This policy includes reactions to products that are used in services. Please notify us of all allergies before a service.

> Please notify us of allergies, medications, and pre-existing conditions, etc. PRIOR to your appointment. It is extremely important to be honest when completing consultation intake and liability forms so that we can make sure you get the best results from your service! If you have had any reaction or sensitivity to Brow Lamination, Brow Tinting, Henna, or perm solutions before, please notify us & give us as many details as possible. The Licensed Technician may or may not agree to performing the service again.

> Clients are required to come to their appointment WITHOUT EYE MAKEUP. If the technician has to cleanse the area of makeup, the client will be charged an additional \$15. If the technician cannot sufficiently cleanse the area, we may not be able to perform the service. Clients will still be charged for the service. (Non-refundable.)

We greatly value the time of our clients as well as our service providers. All of our technicians are licensed, certified, and experienced specialists. Out of respect for their time and the time of our clients, we strictly enforce a no show & cancellation policy.



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